BusyPaws Client Portal Tutorial

Login to Client Portal

1. Visit https://hotdiggitydd.com/

2. Click Existing Client Login

3. Login with your email (you can set or reset your password from this page)

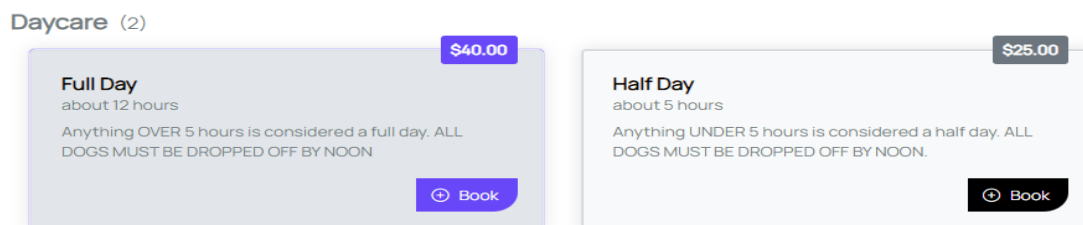

4. Once you login, you'll be able to book/cancel daycare for your pup
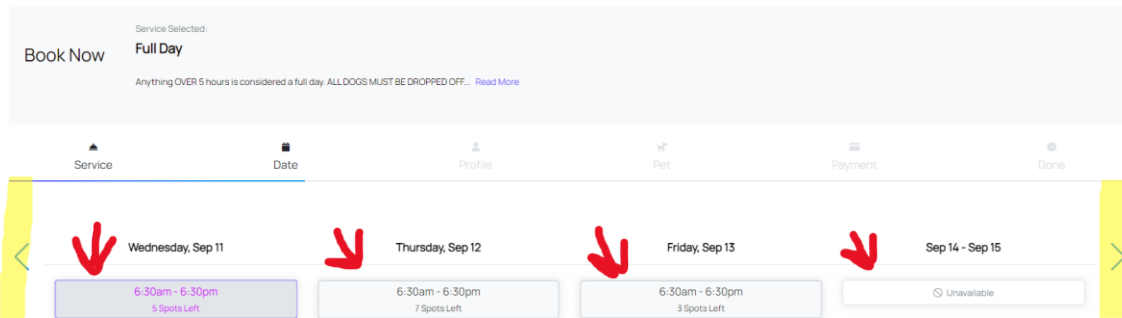
Booking daycare
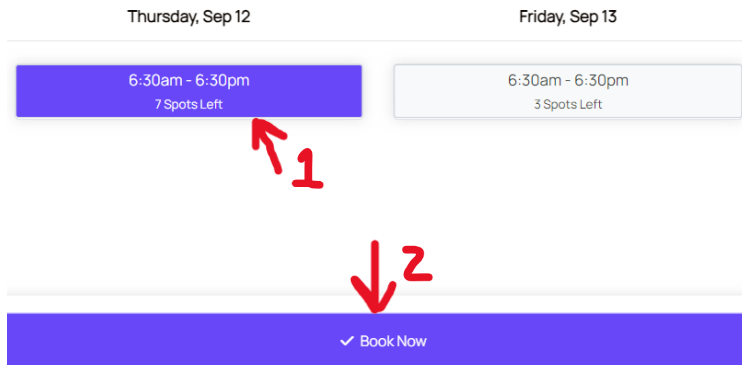
1. Click 'Book Now'

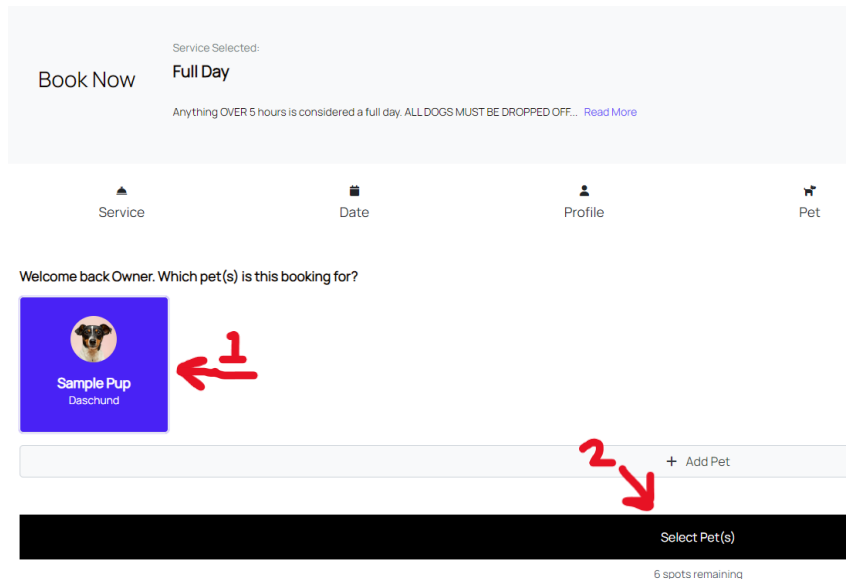2. Select 'Full Day' or 'Half Day'

3. Select the date you'd like for daycare, use the arrows on the side to scroll through weeks

4. Then click 'Book Now'

5. Click your pup (the box will turn blue), then click 'Select Pet' on the bottom

6. Purchase a package or continue with single booking
7. You will be prompted to add a card on file regardless of booking type. This card will only be charged after daycare services are rendered, and you can choose to use a different card at drop-off. This is a precautionary measure for no call-no shows, forgotten payments, and refunds.

8. Now you are all booked! You can pay now or later. You can also click make another booking and repeat the process.

You're all set!

Look for the confirmation email we've sent to your inbox!

akaadams17@gmail.com ✅

🖼 Pay Now

Make Another Booking

Cancelling a Booking

1. Login to your client portal through our website https://hotdiggitydd.com/ clicking on 'Existing Client Login'
2. From the portal you can book or cancel. To cancel, find the date of the booking you wish to cancel and click 'Cancel'

Upcoming Bookings

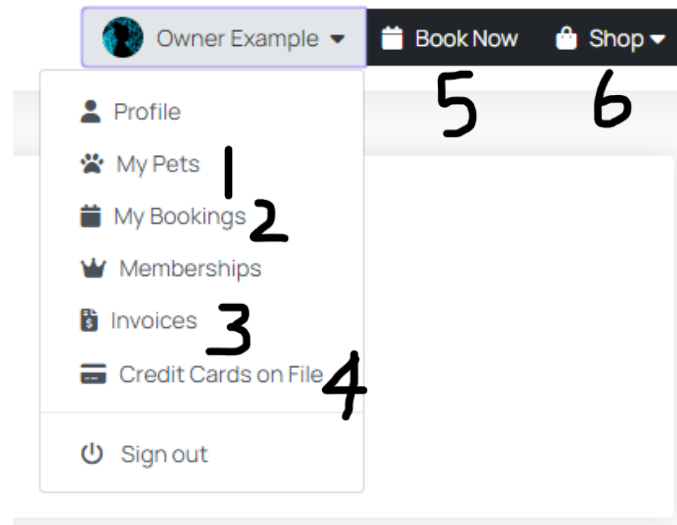**Full Day**
6:30am to 6:30pm
Thursday, September 12th

Cancel

Are you sure you want to cancel your booking Full Day on 6:30am - Thursday, September 12th?

Actually, Nevermind   **Yes, Cancel Booking**

Other Client Portal Resources

1. Click 'My Pets' to add a photo of your pup, update your vaccination records, and any other info you've uploaded about your pup.
2. Click 'My Bookings' to see your past and upcoming bookings for daycare and boarding. This is also where you can cancel bookings.
3. Click 'Invoices' to see invoices you have paid or need to pay for daycare/boarding services.
4. Click 'Credit Cards on File' to add/adjust which card you use for daycare services. If you do not have a card on file, you can add one to make payments a breeze at check-in.
5. Click 'Book Now' to add daycare/boarding services to your calendar of bookings.
6. Click 'Shop' to purchase multiday packages for daycare.